



# Amy Iddon

## Clinical Director & Senior Case Manager

### Registered Nurse



### Profile

- Amy qualified as a Registered General Nurse in 2009 and has been working as a Case Manager since March 2019.
- Amy has gained extensive clinical knowledge and experience from working as a District Nurse caring for both adults and children.
- Amy was a Care Quality Commission Registered Manager for complex neurological services for 7 years including a large spinal injury rehabilitation facility.
- Amy has held a range of management positions and is therefore skilled at recruiting and retaining the appropriate staff.
- Since commencing her Case Management career Amy has worked with both settled and active cases for adult and paediatric clients, with experience providing witness statements.

- Amy is passionate about the clients she works with and will work tirelessly to ensure that complex situations are negotiated sensitively.
- Amy has experience with multiple Clients who originate from outside the UK. She is able to use innovative solutions to circumvent language and cultural barriers.
- Amy possesses a wealth of expertise in creating and managing directly employed care packages.
- Amy is located in Bedfordshire and offers support to both adult and paediatric clients Nationwide.

### Professional Memberships

- The Nursing and Midwifery Council (NMC)
- The British Association of Brain Injury and Complex Case Management (BABICM)
- Case Management Society UK (CMSUK)
- Royal College of Nursing (RCN)

### Expertise:

- |                                      |                                |  |  |
|--------------------------------------|--------------------------------|--|--|
| • Adult and Paediatric Spinal Injury | • Multiple Complex Diagnosis   | • Palliative Care                      | • Extensive Scarring and large area skin loss. |
| • Acquired & Traumatic Brain Injury  | • Cerebral Palsy               | • Prolonged Disorders of Consciousness | • Progressive Neurological Conditions          |
|                                      | • Complex Orthopaedic Injuries | • Mental Health                        |  |

### Key Skills:

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|---|--------------------------------|---|--|
| • Extensive Management Experience                         | • Rehabilitation Co-ordination | • Setting Up and Managing Care Packages | • Communication                          |
| • Managing custodial and Ministry of Justice complexities | • High Level of Clinical Skill | • Managing MDTs                         | • Report Writing                         |
|   | • Direct Employment            | • CHC Assessment Facilitation           | • Organisation                           |
|   |                                |   | • Maximising Statutory service provision |

